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Applied Business Research: Creating Value for Business and Society By Vikkie McCarthy

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Table of Contents

Executive Summary1
Introduction2
Types of Applied Business Research
Methodologies6
Importance of Applied Business Research9
Challenges & Future Trends10
Conclusion 11
References & Further Reading12

Executive Summary

Applied business research plays a pivotal role in modern business strategy, enabling organizations to make informed decisions, maintain competitive advantages, foster innovation, manage risks, and enhance operational efficiency. It is also a powerful mechanism for creating value for society. By addressing real-world problems and developing solutions that benefit communities, businesses can contribute to social progress, environmental sustainability, and overall well-being. This paper explores how applied business research creates value for both businesses and society by highlighting its benefits, methodologies, challenges, and future trends.

This paper's primary objective is to emphasize the role of applied business research in generating societal value. It aims to discuss the societal benefits of applied business research, including social innovation, economic development, environmental sustainability, and improved quality of life. Furthermore, this paper explores various research methodologies that can be employed to create societal value, identifies challenges faced in conducting research that benefits society, and examines emerging trends that will shape the future of societal value creation through applied business research.

This paper's primary findings and insights uncover benefits, methodologies, challenges, and future trends related to the use of applied business research for businesses and societal impact. The benefits of applied business research include informed business decision-making, competitive advantage, innovation and development, risk management, and operational efficiency.

Applied business research is a powerful tool for businesses aiming to thrive in a dynamic and competitive environment. Beyond driving corporate success, it serves as a catalyst for creating societal value (Wang et al., 2023). By investing in and effectively utilizing research, companies can make better decisions, innovate continuously, manage risks efficiently, and improve overall performance. These actions benefit the companies and contribute to the broader society by fostering economic growth, generating employment, and addressing social and environmental challenges. As technology advances and global market dynamics evolve, the role of applied business research will become even more significant (Rita & Ramos, 2022). It will shape the future of business strategy and operations, ensuring businesses are profitable and good stewards by promoting societal progress (Tébar-Rubio et al., 2023). "Applied business research is essential for generating insights that not only drive economic growth but also address societal challenges, thereby creating value that extends beyond the bottom line."

Introduction

In the dynamic world of modern business, the ability to make informed, strategic decisions is more critical than ever (Dwivedi, 2021; Paul & Bhukya, 2021; Sigala, 2020; Voss et al., 2002). This necessity has driven the increasing prominence of applied business research, a specialized field that focuses on addressing practical business problems through systematic investigation and analysis (Hendriksen et al., 2016; Jones et al., 2008). Applied business research bridges the gap between theoretical knowledge and realworld business applications, providing valuable insights that drive decision-making, innovation, and operational efficiency (Grun, 1987; Van Scotter & Culligan, 2003).

Applied business research is a form of systematic inquiry that aims to solve specific, practical problems encountered by businesses (Baimyrzaeva, 2018). It involves collecting, analyzing, and interpreting data to generate actionable insights. Unlike basic research, which seeks to expand general knowledge without immediate practical application, applied business research focuses on producing outcomes that directly impact business practices and strategies (Hulland & Houston, 2020; Ticehurst & Veal, 2000).

Basic research, also known as fundamental or pure research, is primarily concerned with advancing theoretical knowledge and understanding phenomena without considering practical applications (Baimyrzaeva, 2018; Bryman & Bell, 2015). Its goal is to build a foundation of knowledge that can be applied in various fields (Bryman & Bell, 2015). In contrast, applied research is problem-oriented and seeks to address specific issues or challenges businesses face. It is designed to produce practical solutions and improve marketing, operations, finance, and human resources (García-Lillo et al., 2017; Hulland & Houston, 2020; Ormans, 2016; Paul & Bhukya, 2021; Tébar-Rubio et al., 2023; Ticehurst & Veal, 2000).

The significance of applied business research lies in its direct applicability to real-world business challenges (Baimyrzaeva, 2018). It enables organizations to make evidence-based decisions, reducing uncertainty and enhancing strategic planning. Through applied research, businesses can identify growth opportunities, optimize operations, and stay ahead of market trends (Eduardsen & Marinova, 2020). This research supports continuous improvement, helping companies to innovate and maintain a competitive edge. Applied business research offers numerous benefits to organizations by enhancing informed decision-making, which is critical for reducing uncertainty and improving strategic planning. By gathering and analyzing data, businesses can make evidence-based decisions more likely to lead to successful outcomes.

Types of Applied Business Research

Applied business research encompasses a range of methodologies and approaches designed to address specific business challenges and opportunities. It is a vital tool for organizations aiming to stay competitive, innovative, and efficient. This paper explores the various types of applied business research, including market, operational, product, human resources, and financial research. Each type plays a distinct role in helping businesses make informed decisions, improve processes, and achieve strategic objectives.

Market research is critical to applied business research, focusing on understanding consumer behavior, preferences, and market trends. Businesses can gather valuable insights into their target audience and competitive landscape through surveys, focus groups, and data analysis. This information allows companies to tailor their marketing strategies, identify new market opportunities, and effectively position their products and services. Organizations can anticipate changes and respond proactively by staying attuned to market dynamics, ensuring they remain relevant and competitive.

Operational research examines a business's internal processes and systems, seeking ways to enhance efficiency and productivity. By analyzing workflows, supply chains, and resource allocation, companies can identify bottlenecks and areas for improvement. Operational research often employs process mapping, simulation, and optimization models to streamline operations and reduce costs. Similarly, product research focuses on developing and enhancing products and services. It involves assessing market demand, testing prototypes, and gathering feedback to refine offerings. This type of research is crucial for innovation, enabling businesses to create products that meet customer needs and drive growth.

Human resources research examines workforce dynamics, employee satisfaction, and organizational culture (García-Lillo, 2017). Through employee surveys, performance metrics, and benchmarking studies, businesses can develop strategies to attract, retain, and develop talent. This research helps organizations create a positive work environment, improve employee engagement, and enhance productivity. Finally, financial research involves analyzing financial data, market trends, and economic indicators to inform investment decisions, budgeting, and financial planning. By leveraging financial

research, businesses can optimize their financial performance, manage risks, and achieve long-term sustainability. Each type of applied business research plays a distinct and vital role in driving organizational success and achieving strategic objectives.

Understanding Market Dynamics, Customer Needs, and Trends

Market research is a fundamental type of applied business research that focuses on understanding a business's external environment. It involves collecting and analyzing data about market dynamics, customer needs, preferences, and trends. The insights gained from market research are crucial for making informed decisions about product development, marketing strategies, and competitive positioning. Critical components of market research are essential for businesses to develop informed strategies and achieve a competitive edge. Market segmentation involves identifying and categorizing different segments of the market based on various criteria such as demographics (age, gender, income), psychographics (lifestyle, values, interests), and behavioral characteristics (purchase habits, brand loyalty). This segmentation allows businesses to target specific groups more effectively, tailoring their marketing efforts and product offerings to meet each segment's unique needs and preferences, thereby maximizing engagement and conversion rates.

Customer surveys and interviews are invaluable tools for gathering feedback from current and potential customers. These methods help businesses gain deep insights into customer needs, preferences, and satisfaction levels. By understanding what customers value and what areas need improvement, companies can refine their products, services, and customer experience to better align with market demands (Rojas-Lamorena et al., 2022). This direct line of communication with customers also helps build trust and loyalty, as customers feel their opinions are valued and considered in the company's decision-making processes.

Competitive analysis is a critical component of market research that involves analyzing competitors' strengths, weaknesses, opportunities, and threats (SWOT). By thoroughly understanding the competitive landscape, businesses can identify gaps in the market, capitalize on competitors' weaknesses, and develop strategies to differentiate themselves. This analysis also helps anticipate competitors' moves and adjust strategies to maintain a competitive edge. 3

Lastly, trend analysis is vital for monitoring and predicting market trends, such as technological advancements, regulatory changes, and shifts in consumer behavior. Staying ahead of these trends enables businesses to innovate and adapt proactively,

REAL-WORLD EXAMPLE:

A GLOBAL BEVERAGE COMPANY CONDUCTED MARKET RESEARCH TO EXPLORE EMERGING HEALTHY LIVING AND WELLNESS TRENDS. THE RESEARCH REVEALED A GROWING CONSUMER PREFERENCE FOR LOW-SUGAR AND ORGANIC DRINKS. BASED ON THESE INSIGHTS, THE COMPANY DEVELOPED A NEW LINE OF ORGANIC BEVERAGES, WHICH QUICKLY GAINED MARKET SHARE AND IMPROVED THE COMPANY'S COMPETITIVE POSITION.

ensuring long-term sustainability and relevance in a constantly evolving market (McKinsey & Company, 2021).

Operational Research: Improving Operational Efficiency and Effectiveness

Operational research, also known as operations research or management science, involves applying analytical methods to optimize business processes and improve operational efficiency. This type of research focuses on identifying and solving problems related to production, logistics, supply chain management, and overall operational performance.

Operational research involves several critical components, each contributing to business operations' overall efficiency and effectiveness. One key component is process analysis, where business processes are examined and mapped out to identify inefficiencies and areas for improvement. Another essential aspect is the application of optimization techniques, which use mathematical models and algorithms to find the most efficient solutions to operational problems. Additionally, simulation and modeling play a crucial role by creating models that simulate different operational scenarios, allowing businesses to predict the outcomes of various

> Real-World Example: A manufacturing company utilized operational research to streamline its production processes. By implementing lean manufacturing principles and optimizing its supply chain, the company reduced production costs by 20% and increased

> > PROFITABILITY.

OUTPUT BY 15%, SIGNIFICANTLY BOOSTING OVERALL

strategies. Lastly, developing and tracking performance metrics, such as key performance indicators (KPIs), are vital for measuring operational effectiveness and efficiency. *Product Research: Developing and Improving Products/Services*

Product research is focused on developing and enhancing products or services to meet customer needs and market demands. This type of research involves studying consumer preferences, testing product concepts, and evaluating the performance of existing products.

Product research involves several critical components that are essential for developing successful products. Concept testing is a key initial step, where new product ideas are evaluated through consumer feedback and market potential analysis. This is followed by prototyping and beta testing, which involve creating prototypes and conducting beta tests to gather user feedback and identify areas for improvement. Another important aspect is product lifecycle analysis, where the stages of a product's life cycle—from development to decline—are analyzed to make informed decisions about product strategy. Finally, quality and usability

REAL-WORLD EXAMPLE:

A TECH COMPANY CONDUCTED EXTENSIVE PRODUCT RESEARCH BEFORE LAUNCHING A NEW SMARTPHONE MODEL. THROUGH FOCUS GROUPS AND USABILITY TESTS, THE COMPANY IDENTIFIED KEY FEATURES CONSUMERS VALUED MOST, SUCH AS BATTERY LIFE AND CAMERA QUALITY. INCORPORATING THIS FEEDBACK INTO THE FINAL PRODUCT DESIGN RESULTED IN A HIGHLY SUCCESSFUL PRODUCT LAUNCH AND STRONG SALES PERFORMANCE.

testing ensure that products meet quality standards and are user-friendly, contributing to their overall success in the market.

Enhancing Employee Performance and Satisfaction

Human resources research enhances employee performance, satisfaction, and overall organizational culture. This type of research involves studying various aspects of the workplace, including employee motivation, job satisfaction, and organizational climate, to develop strategies that improve individual and team performance. By systematically analyzing factors influencing employee behavior and attitudes, HR research helps organizations design and implement effective HR policies and practices tailored to their unique needs. One key area of focus in HR research is understanding what drives employee engagement and satisfaction. Research methods such as employee surveys, interviews, and focus groups provide valuable insights into employees' needs, preferences, and perceptions of their work environment. This feedback enables organizations to identify areas for improvement, such as adjusting compensation and benefits, enhancing work-life balance, or creating opportunities for professional development. By addressing these factors, organizations can boost employee morale, reduce turnover, and foster a more motivated and committed workforce.

In addition to improving individual performance and satisfaction, HR research contributes to creating a positive organizational culture. Studies on organizational culture and climate help organizations understand the impact of their values, norms, and practices on employee behavior and organizational effectiveness. Research in this area often explores how to cultivate a culture of collaboration, respect, and inclusivity, which in turn supports better teamwork and communication. By leveraging these insights, organizations can create a work environment that not only attracts top talent but also supports ongoing employee development and drives long-term success.

Human resources research encompasses several critical components that contribute to the overall well-being and effectiveness of an organization. Employee surveys are a crucial tool for collecting data on employee satisfaction, engagement, and feedback on workplace conditions. Another essential component is developing and refining performance appraisal systems, which are methods for evaluating employee performance. Additionally, training and development programs are assessed to determine their effectiveness and to identify areas for improvement. Lastly, organizational culture analysis is conducted to study the impact of organizational culture on employee behavior and performance, helping to shape a positive

REAL-WORLD EXAMPLE:

A LARGE CORPORATION CONDUCTED HUMAN RESOURCES RESEARCH TO ADDRESS HIGH EMPLOYEE TURNOVER RATES. THE RESEARCH REVEALED THAT A MAJOR FACTOR WAS A LACK OF CAREER DEVELOPMENT OPPORTUNITIES. IN RESPONSE, THE COMPANY IMPLEMENTED COMPREHENSIVE TRAINING AND DEVELOPMENT PROGRAMS, WHICH LED TO INCREASED EMPLOYEE SATISFACTION AND A 25% REDUCTION IN TURNOVER RATES. and productive work environment.

Financial Research: Optimizing Financial Performance and Strategies

Financial research involves analyzing financial data and developing strategies to optimize a company's financial performance. This type of research helps organizations make informed decisions about investments, budgeting, risk management, and financial planning.

Financial research involves several key components essential for understanding and improving an organization's financial health. Financial statement analysis is fundamental, as it involves examining financial statements to assess the company's financial health and performance. Another crucial element is investment analysis, where potential investment opportunities are evaluated to maximize returns while minimizing risks. Additionally, budgeting and forecasting play a vital role in creating accurate budgets and financial forecasts that guide strategic planning. Risk management is also a critical component, focused on identifying and mitigating

> Real-World Example: A financial services firm used financial research to develop a new investment strategy for its clients. By analyzing market trends and risk factors, the firm created a diversified investment portfolio that balanced risk and return, resulting in a 10% increase in client satisfaction and a 15% growth in assets under management.

financial risks through various strategies and instruments, ensuring the organization's long-term stability and success.

Applied business research encompasses diverse types, each addressing specific aspects of business operations and strategy. Market research helps businesses understand market dynamics and customer needs; operational research improves efficiency and effectiveness; product research drives innovation and development; human resources research enhances employee performance and satisfaction; and financial research optimizes financial performance and strategies. By leveraging these types of research, businesses can make informed decisions, stay competitive, and achieve sustainable growth.

Methodologies in Applied Business Research

Applied business research encompasses a range of methodologies for exploring and solving complex problems within the business realm (Snyder, 2019). Understanding these methodologies is crucial for researchers, practitioners, and policymakers to make informed decisions and implement effective strategies (Donthu et al., 2021). Each approach offers unique strengths and is suitable for different research contexts and objectives. These approaches include qualitative methods, quantitative methods, and mixed methods.

Qualitative research methods are crucial for gaining deep insights into complex business issues, as they focus on understanding the context and meaning of phenomena rather than relying solely on numerical data. Among these methods, case studies stand out for their in-depth, contextual analysis of a single instance or event, making them valuable for exploring company practices, market strategies, or consumer behavior in a detailed and holistic manner, especially when investigating contemporary phenomena within real-life contexts. Interviews are another key technique, offering direct access to participants' experiences, perceptions, and insights. In business research, interviews-whether structured, semi-structured, or unstructured-can uncover nuanced understandings of employee motivation, customer satisfaction, and organizational culture, allowing for a deep exploration of underlying reasons and motivations. Lastly, focus groups are effective for gathering diverse perspectives through moderated group discussions, making them particularly useful in testing new products, evaluating marketing campaigns, or understanding consumer preferences. The interactive nature of focus groups often sparks dynamic discussions, leading to rich qualitative data.

Quantitative research methods provide measurable and generalizable data through systematic investigation, relying on statistical analysis to identify patterns, relationships, and trends. One of the most widely used quantitative techniques is surveys, which collect data from a large number of respondents through various means, such as online, face-to-face, and telephone surveys. In business research, surveys are particularly valuable for measuring customer satisfaction, employee engagement, and market trends. The ability to quantify responses enables rigorous statistical analysis, allowing businesses to draw meaningful conclusions from the data. Another key quantitative method is experiments, where one or more variables are manipulated to observe the effect on a dependent variable, making this approach especially useful for establishing causal relationships. In business research, experiments can test the impact of marketing strategies, pricing changes, or organizational interventions, with controlled experimental designs ensuring that findings are robust and reliable. Statistical analysis further enhances quantitative research by offering a range of techniques, such as regression analysis, factor analysis, and structural equation modeling, to analyze numerical data. This analysis helps researchers understand complex relationships, predict outcomes, identify critical drivers of performance, segment markets, and forecast sales, all of which are essential for informed business decision-making.

Mixed methods research combines qualitative and quantitative approaches to provide a more comprehensive understanding of research problems by leveraging the strengths of both methodologies. This integrative approach offers a fuller picture of the phenomena under study, yielding several key benefits. Complementarity is one such advantage, as mixed methods research combines qualitative and quantitative data to provide a more nuanced understanding of complex issues.

Qualitative insights help explain the context and meaning behind quantitative findings, while quantitative data can generalize and validate qualitative observations. Another benefit is triangulation, which involves using multiple methods to cross-verify findings, thereby enhancing the credibility and validity of research results. In business research, triangulation can be achieved by integrating survey data with interview insights or by combining case studies with statistical analysis. Finally, expansion allows mixed methods research to broaden the scope and depth of a study. For example, a researcher might start with qualitative interviews to explore a phenomenon and then use a survey to measure its prevalence, allowing for a comprehensive exploration of research questions.

Advancements in technology are revolutionizing research methodologies in applied business research. Emerging techniques such as big data analytics, artificial intelligence (AI), and machine learning (ML) offer new data collection and analysis opportunities (Verhoef et al., 2021).

Big data analytics involves analyzing large and complex datasets to uncover patterns, trends, and insights. In business research, it can be used to analyze customer behavior, optimize supply chains, and predict market trends. The ability to process vast amounts of data in real time offers a significant advantage for decision-making.

AI techniques, including natural language processing and computer vision, enable researchers to analyze unstructured data such as text, images, and videos. In business research, AI can be used to analyze social media sentiment, automate customer service, and detect fraud. AI's ability to learn and adapt makes it a powerful tool for gaining insights from diverse data sources. Machine learning algorithms can identify patterns and make predictions based on data. ML can be used in business research for customer segmentation, demand forecasting, and recommendation systems. Its predictive power enables businesses to anticipate trends and make data-driven decisions (Trischler & Li-Ying, 2023).

The choice of methodology in applied business research depends on the research questions, objectives, and available resources. Qualitative methods provide deep insights into complex issues, quantitative methods offer measurable and generalizable data, and mixed methods combine the strengths of both approaches for a comprehensive understanding. Emerging techniques such as big data analytics, AI, and ML are transforming research methodologies, offering new opportunities for innovation and efficiency. By leveraging the appropriate methodologies, researchers can effectively address business challenges, contribute to the advancement of knowledge in the field, and solve larger societal issues.

Case studies that provide real-world examples demonstrate how applied business research can improve business decisionmaking while adding value to society (Briner & Denyer, 2012; Jones et al., 2008; Lis, 2018). By leveraging research insights, companies can address challenges, capitalize on opportunities, and contribute to sustainable development, ultimately achieving long-term success (Yin, 2018). Cases from the retail industry, technology, marketing, manufacturing, and human resources abound. Two examples of these are discussed below.

Retail Industry Case Example: Addressing Declining Sales

Consider the case of a retail company experiencing a steady decline in sales. To tackle this challenge and gain deeper insights into the underlying causes, the company conducts applied business research, which involves analyzing various data sources such as customer feedback, market trends, and sales data. The key findings from this research indicate a strong and growing preference among customers for sustainable and eco-friendly products. This is further supported by an analysis of market trends, which reveals a significant shift towards sustainability in consumer purchasing behavior. Additionally, a detailed examination of sales data shows a noticeable decline in sales for nonsustainable products. In response to these insights, businesses should prioritize developing and marketing sustainable products to align with consumer demands, leverage the market shift towards sustainability, and address the declining sales of non-sustainable items. This strategic focus on sustainability will meet customer expectations, enhance competitive positioning, and drive long-term growth.

With these insights, the company can take several strategic actions to capitalize on the growing demand for sustainability. First, introducing a new line of sustainable and eco-friendly products will directly meet customer demands and appeal to the increasing number of environmentally conscious consumers. Developing marketing campaigns highlighting the company's commitment to sustainability will also attract and engage this target audience, reinforcing the brand's alignment with its values. Finally, revamping supply chain processes to incorporate sustainable practices will reduce the company's environmental impact and enhance its reputation and operational efficiency, ultimately contributing to longterm business success. These strategic changes help reverse the sales decline and position the company as a leader in sustainable retailing. Additionally, the company positively impacts the community by promoting sustainable economic and environmental practices, enhancing its corporate social responsibility.

Technology Sector Case Example: Evaluating Market Expansion

A firm might consider expanding into a new market in the technology sector. To make an informed decision, the company might employ applied business research to explore various aspects of the potential market.

Key research areas include investigating customers' specific needs and preferences in the new market, which is crucial for tailoring products and services to meet local demands. Additionally, analyzing the competitive landscape to understand the strengths and weaknesses of existing players will help the company identify opportunities and threats, allowing for more strategic positioning. Furthermore, examining the target market's regulatory requirements and compliance issues is essential for ensuring that all operations adhere to local laws and standards, thereby avoiding legal pitfalls and fostering smoother market entry. The company can make several strategic decisions based on the research findings to ensure a successful market entry. Developing a tailored market entry strategy that addresses the new market's unique needs and challenges is crucial. This involves understanding local customer preferences, competitive dynamics, and regulatory requirements to create a well-informed approach. Additionally, adapting existing products or developing new ones to meet the specific demands of the target customers will enhance the company's appeal and competitiveness in the new market.

Furthermore, identifying and mitigating potential risks associated with market entry is essential. This includes navigating regulatory hurdles, managing competitive pressures, and addressing any other challenges that may arise. Proactively addressing these risks, the company can minimize potential disruptions and ensure a smoother and more prosperous market entry. Through these strategic decisions, the company can position itself effectively and achieve sustainable growth in the new market.

By making data-driven decisions, the company minimizes risks and maximizes potential returns from the market expansion. This approach aligns with the triple bottom line philosophy of focusing on people, profits, and the planet, ensuring the company's socially responsible and sustainable growth.

These real-world examples demonstrate how applied business research can drive strategic decision-making across different industries. By leveraging research insights, companies can address challenges, capitalize on opportunities, and contribute to sustainable development, ultimately achieving long-term success.

Importance of Applied Business Research

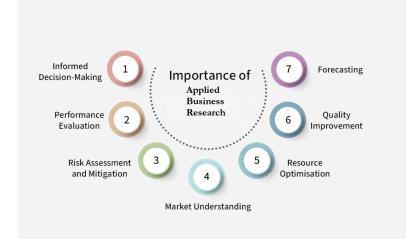
Applied business research is essential for modern businesses, providing the insights to navigate complex challenges and capitalize on opportunities. It delivers tangible benefits that drive business success by differentiating itself from basic research by focusing on practical applications. This paper will further explore applied business research's definition, scope, and importance, illustrating its critical role in today's dynamic business environment.

Applied research offers numerous benefits, making it an invaluable tool in various fields, including public policy, healthcare, education, and business. One of the primary advantages is its practical focus. Applied research addresses specific, real-world problems and aims to find actionable solutions, making it directly relevant and helpful to practitioners and stakeholders. Another significant benefit is its potential for immediate impact. Unlike basic research, which seeks to expand theoretical knowledge, applied research often improves practices, processes, and outcomes. This immediacy can drive innovation, enhance efficiency, and improve quality in various sectors.

Applied research also promotes collaboration between researchers and practitioners. This partnership ensures the research is grounded in real-world contexts and that its findings are readily implemented. Such collaboration can lead to the development of best practices and guidelines that can be widely adopted, leading to broader societal benefits.

Additionally, applied research can inform policy decisions and contribute to evidence-based policymaking. Policymakers can create more effective and efficient policies that address pressing issues by providing data-driven insights and practical recommendations.

Applied research benefits from its ability to produce practical, impactful, and actionable knowledge that directly addresses real-world challenges, leading to tangible improvements and innovations across various fields.



Applied research promotes collaboration between researchers and practitioners. This partnership ensures the research is grounded in real-world contexts and that its findings are readily implemented.

Challenges in Applied Business Research

Challenges in applied business research are multifaceted and significant. Ensuring the accuracy and reliability of data is a major hurdle, as data collection and quality are paramount for credible results. Cost and time constraints also pose substantial challenges, as thorough research demands considerable investment and extended periods.

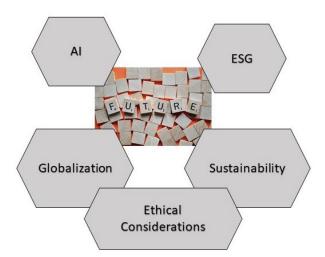
Upholding ethical standards throughout all research stages is crucial, adding another layer of complexity. Furthermore, translating research findings into actionable business strategies can be difficult, as it requires careful implementation and adaptation to specific business contexts. These challenges necessitate meticulous planning, resource allocation, and adherence to ethical practices to achieve successful outcomes in applied business research.

Future Trends in Applied Business Research

Future trends in applied business research are set to be significantly influenced by technological advancements. Emerging technologies such as artificial intelligence, machine learning, and big data analytics are revolutionizing the way research is conducted (Chauhan et al., 2022; Duan, et al., 2019). These technologies enhance research capabilities by providing more sophisticated tools for data collection, analysis, and interpretation, leading to greater efficiency and more accurate results. For instance, AI can process vast amounts of data faster than traditional methods, enabling researchers to identify patterns and insights that were previously unattainable (Chauhan et al., 2022). Moreover, advancements in digital communication and collaboration tools facilitate more effective research partnerships and information sharing across geographical boundaries (Verma & Gustafsson, 2020).

Globalization continues to shape the landscape of applied business research, necessitating a broader scope and a more inclusive approach. As global markets become increasingly interconnected, researchers must consider diverse economic, cultural, and regulatory environments in their studies. This interconnectedness requires a comprehensive understanding of global trends, consumer preferences, and market dynamics. Additionally, researchers must navigate the complexities of crossborder data collection and analysis, often dealing with varying data privacy laws and ethical standards. The ability to conduct research that is relevant and applicable across different regions will be crucial for businesses aiming to compete in the global marketplace.

Sustainability is emerging as a central theme in business research, reflecting the growing emphasis on sustainable business practices (Quezado et al., 2022). Researchers are increasingly focused on understanding the long-term impact of business activities on the environment, society, and the economy. This shift towards sustainability requires the development of new metrics and frameworks to evaluate business performance beyond traditional financial indicators. Studies on sustainable supply chains, corporate social responsibility, and the integration of environmental, social, and governance (ESG) factors into business strategies are becoming more prevalent. Furthermore, understanding and predicting changes in consumer behavior in response to sustainability concerns will remain a critical focus. As consumers become more environmentally conscious, businesses must adapt their strategies to meet evolving expectations and preferences.



Conclusion

Applied business research faces several key challenges in today's rapidly evolving landscape. One major challenge is the increasing complexity of global markets and the need to adapt research methodologies to diverse cultural, economic, and technological environments. Researchers must navigate a growing array of data sources, including big data, which requires advanced analytical tools and interdisciplinary approaches. Additionally, there is a pressure to produce actionable insights quickly, which can lead to a tension between the depth of analysis and the speed of delivery. The need to balance academic rigor with practical relevance further complicates the research process, as stakeholders demand both robust findings and immediately applicable solutions.

Emerging trends in applied business research include the growing emphasis on sustainability and ethical considerations, driven by consumer demand and regulatory pressures. There is also a rising focus on digital transformation, with researchers exploring the impacts of artificial intelligence, automation, and digital platforms on business models and consumer behavior. Collaborative research, often involving partnerships between academia, industry, and government, is becoming more common as a means to address complex, real-world problems. Additionally, the use of mixed methods and interdisciplinary approaches is gaining traction, as they allow researchers to capture the multifaceted nature of contemporary business challenges more effectively. These trends indicate a shift towards more integrated and impactful business research practices.

The type and choice of methodology in applied business research depend on the research questions, objectives, and available resources. Qualitative methods provide deep insights into complex issues, quantitative methods offer measurable and generalizable data, and mixed methods combine the strengths of both approaches for a comprehensive understanding. Emerging techniques such as big data analytics, AI, and ML are transforming research methodologies, offering new opportunities for innovation and efficiency. By leveraging the appropriate methodologies, researchers can effectively address business challenges, contribute to the advancement of knowledge in the field, and solve larger societal issues. By leveraging the appropriate methodologies, researchers can effectively address business challenges, contribute to the advancement of knowledge in the field, and solve larger societal issues.



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Suggested Reading

Books:

"Business Research Methods" by Alan Bryman and Emma Bell: This comprehensive book covers various research methods and techniques used in business research, with practical examples and case studies.

"Research Methods for Business Students" by Mark Saunders, Philip Lewis, and Adrian Thornhill is a popular textbook that provides a thorough overview of research methods, including how to design and conduct research in a business context.

"The Practice of Market Research: An Introduction" by Yvonne McGivern Focuses on market research, a crucial area of applied business research, and offers practical guidance on conducting effective market studies.

"Case Study Research: Design and Methods" by Robert K. Yin Offers insights into conducting case study research, often used in applied business research to explore complex issues in real-life contexts.

Articles and Journals:

"Academy of Management Journal": Contains high-quality research articles on various aspects of business management and applied research methodologies.

"Journal of Business Research": Publishes articles that apply theory to real-world business problems, providing insights into the application of research methods in business settings.

"Harvard Business Review": While not exclusively a research journal, it includes articles on applying research findings to solve business problems, making it a valuable resource for understanding the practical implications of business research.

Online Resources:

Coursera and edX: Offer courses on business research methods, such as "Business Research Methods" by the University of London or "Research Methods in Business" by the University of Amsterdam.

SAGE Research Methods: An online resource providing access to a wealth of information on research methodologies, including books, journal articles, and videos.

Reports and White Papers:

"Applied Business Research: A Practical Guide" by Ticehurst and Veal: A practical guide that offers detailed instructions on conducting business research, from designing a study to analyzing data.