



FACULTY SENATE

INFORMATION TECHNOLOGY UPDATE

Sherry Lawdermilt – Chief Information Officer

February 27, 2025

2024 Projects

❖ Network

- Upgraded all wireless access points across campus
- Upgraded wired and wireless network equipment in residence halls
- Upgraded the core routers and the Data Center networking equipment
- Completed Network Health Check

❖ Classroom Technologies

- Claxton – 2 classrooms
- Fort Campbell Education Center – 1 classroom
- Harned Hall – 1 classroom
- Technology Building – 1 classroom
- Sundquist & Clement projector upgrades

❖ Avaya Phones

- Right-sized the number of phone lines across campus
- Annual savings of \$23,000

Oracle Implementation

❖ Oracle Applications

Human Capital Management (HCM) Cloud

Core HR
Compensation
Health & Safety
Benefits
Payroll
Time & Labor
Talent Management
Recruiting
Performance Management
Goal Management

Enterprise Resource Planning (ERP) Cloud

General Ledger
Payables
Assets
Receivables
Expense Management
Projects & Grants
Cash Management

Enterprise Performance Management (EPM)

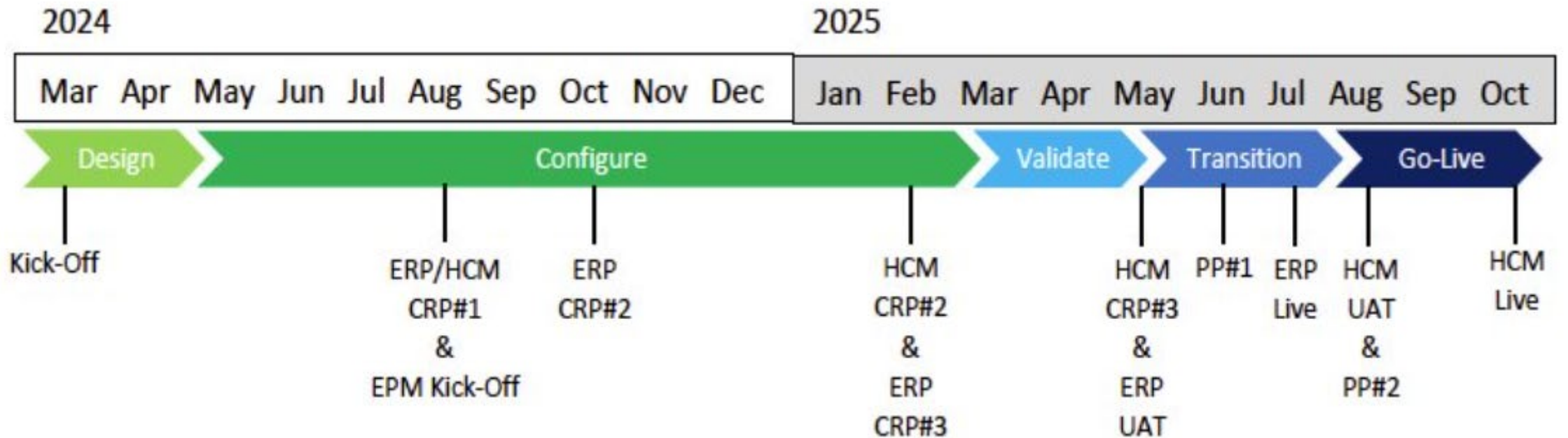
Strategic Workforce Planning
Budgeting

Oracle Supply Chain

Procurement
Supplier Management
Sourcing
Contracts

Oracle Implementation

❖ Timeline



Oracle Implementation



❖ Training

- Training will happen shortly in advance of go-live
- Training level will be based on roles
- Different types of training

Govs Suite Homepage

A screenshot of the GOVS SUITE homepage with several callout boxes pointing to specific features. The page has a dark red background. At the top left is the GOVS SUITE logo. Below it is a navigation bar with a hamburger menu icon. The main content area displays a greeting "Good afternoon, Sandy Gorman" and a navigation menu with items: Me, My Client Groups, Benefits Administration, Workspace, Sales, and Service. Below the navigation menu are two sections: "QUICK ACTIONS" with "Create Expense" and "Create Expense Report" buttons, and "APPS" with "Benefits" and "Expenses" icons and a plus sign. At the bottom left, it says "Things to Finish". Callout boxes include: "Navigator = 'The hamburger'" pointing to the hamburger menu; "Home - always visible as a quick way to get back to here" pointing to a home icon in the top right; "You" pointing to a user profile icon in the top right; "Home page" pointing to the top left area; and "Tasks and activities available to you" pointing to the "QUICK ACTIONS" and "APPS" sections.

Oracle Implementation



❖ Campus Communications

- More communications will be coming as we get closer to go-live
- Gov's Suite web page on APSU website - apsu.edu/govs-suite

A screenshot of the Austin Peay State University website. The page has a red header with navigation links: APPLY, REQUEST INFO, VISIT, GIVE, CALENDAR. Below the header is a black navigation bar with links: ABOUT APSU, ADMISSIONS, ACADEMICS, CAMPUS LIFE, ATHLETICS, I AM... A search icon is on the right. The main content area has a breadcrumb trail: Home » Govs Suite. On the left, there is a graphic with three stacked boxes: EXPERIENCE CHANGE, EXPERIENCE COMMUNITY, and EXPERIENCE COMPASSION. Below this is the GOVS SUITE logo. The main text is titled "Austin Peay's Govs Suite System" and describes the transition from Banner HR and Finance to a new Oracle cloud-based system. A section titled "Why are we doing this?" explains the benefits of the new system, including real-time communication and data entry efficiencies. The page footer contains the Austin Peay State University logo and the text "CLARKSVILLE TENNESSEE".

Tenant Merge

❖ Merging Microsoft Tenants

- Active student accounts will be moved into the employee tenant
 - Approximately 22,000 accounts will be moved
 - Planning to move them over the summer
- Active student email addresses will change
 - Alumni account addresses will remain my.apsu.edu
 - When students graduate they will be moved to the old tenant and to my.apsu.edu accounts
- Multiple reasons for the migration
 - Better security for student accounts
 - Allow us to modernize authentication systems
 - Automated teams channel creation for individual courses
 - Centralized management – streamlines administrative tasks
 - Licensing compliance

Other Projects

❖ Self-Service 8 to 9

- Banner has to be upgraded to Self-Service 9 by September
- Primarily impacting Student Information System
- Customization is no longer available
- Working to remediate the modifications we currently have in the system

❖ Health Professions Building

- Working with Capital Projects and Design on this project
- Design and implementation of building network and classroom technologies

❖ Print Management Software – Student Printing

- Replacing and re-engineering our current solution

❖ Network Upgrades

- Upgrading the routers and switches in several buildings across campus
- Will continue to upgrade networking equipment in buildings as funding is available

❖ Laptop Refreshes

- Finishing FY25 employee upgrades
- Will order FY26 upgrades July 1

Questions?